



VetApp

Tracking VA Education Benefits &
Processes

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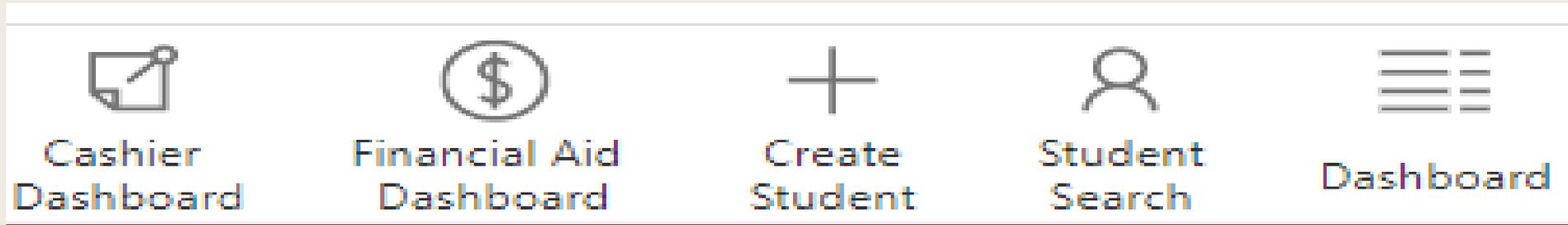
Western Technical college

Western's Enrollment Journey Changed

- Now Veteran Services was a support not a relationship owner
- We had to track students benefits while working virtually
- Shorter timeline to get benefits set up and inform cashier and Financial Aid of benefits
- Certification processes changed
- Students switching benefits & we needed a way to track the history
- Needed to improve department communication about new students



Created A Veterans Benefit PowerApp



- Identify all department processes
- Flow chart the processes that impact other departments
- Identify timelines for processes (Client Reporting, Financial Aid Disbursements, tuition due dates, CPL evaluations & certifications)
- Create a term-to-term historical record
- Create intake record that could be shared with department staff

Tracking The Student's Benefits

Veterans Benefit Dashboard

-  Cashier Dashboard
-  Financial Aid Dashboard
-  Create Student
-  Student Search
-  Dashboard

Term:
No Filter

Certified:
No Filter

CPL Status:
No Filter

Cashier/Financial Aid:

 Rows: 1160

Name	ID	Term	Protected Sec 103	Cert	33	33%	WIGI	WIGI %	SUP	31	31 PO #	30	35	1606	Cashier	FTA	Modified
,	003035606	2021 Spring	Yes	Yes	33-Child	50%		0%	No	No		No	No	No	✓		2/2/2021 2:53 PM
,	003035606	2021 Fall	Yes	Yes	33-Child	50%		0%	No	No		No	No	No	✓		11/11/2021 1:36 PM
															✗		

Create Student

* Student ID

First Name

Middle Initial

Last Name

SSN

Birthdate

VA File #

CPL Status

JST on File

CCAF on File

Notes

Creating a Student

Add Student ID and SSN in correct format

CANCEL

CREATE

New Benefit

Name:

~~XXXXXXXXXXXXXXXXXXXX~~

Student ID:

~~001159130~~

DISPLAY TO CASHIER/FINANCIAL AID

No

Term *Only semesters without benefits display in dropdown.*

Find items

Benefit

Find items

Status

Find items

Supplemental

Find items

Post 9/11 Benefit %

Find items

WIGI Benefit %

31 Counselor

Find items

31 PO Number

FTA

Find items

MN Guard Grant

Find items

National Guard Grant

Find items

Retraining Grant

Find items

Certified

Find items

Perkins Completed

Find items

Cert Request on File for Term

Find items

Select item for Term, Benefit and Status

CANCEL

CREATE

Student Search

Search by Last Name or Student ID

Search Users in Dashboard

 Cashier Dashboard

 Financial Aid Dashboard

 Create Student

 Student Search

 Dashboard

STUDENT INFORMATION

Name	Student ID	SSN	VA File #	Birthdate	GPA	Ineligible GPA			
	001159130			9/19/1962	3.1250	<input type="checkbox"/>			
VETP	VETR	VETS	COE on File	CPL Status	JST on File	CCAF on File	WIGI Approval Sent	WIGI Denial Sent	WIGI Faxed
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Notes	<input type="text"/>								 EDIT

BENEFIT INFORMATION

Term:	2021 Spring 	Benefit:	WIGI Bill- Veteran			
Post 9/11 %	WIGI %	Status	FTA	WIGI Program/Material Fees	ADJUSTED WIGI Program and Material Fees	
	100	Veteran		\$1402.50	\$1402.50	
Supplemental	31 PO Number	31 Counselor	National Guard Grant	MN Guard Grant	Protected Sec 103	
					Yes 	
Retraining Grant	Certified	Cert Request for Term	Perkins		Display to Cashier/Fin Aid	
	Yes	Yes			Yes 	
 Add New Benefit	 Copy Benefit to New Semester				 EDIT	

Term	Protected Sec 103	VA File Number	Code	33 Status	33 %	WIGI Status	WIGI %	SUP	31	31 PO #	FTA	Adjusted-WIGI Program & Material Fees	33 Payments	Added	Modified
2022 Fall	Yes		5A/0A 100%	33-Veteran	100%	WIGI-Veteran	0%	Yes	No					6/28/2022 3:27 PM	6/28/2022 3:27 PM
2022 Fall	Yes		0A			WIGI-Veteran	100%	Yes	No			\$1763.40		6/27/2022 2:15 PM	6/28/2022 1:08 PM
2022 Fall	Yes		0D			WIGI-Child	100%		No					6/8/2022 11:15 AM	6/27/2022 1:44 PM
2022 Summer	Yes		5A 100%	33-Veteran	100%		0%		No					4/13/2022 12:53 PM	6/27/2022 12:36 PM
2022 Summer	Yes		0D			WIGI-Child	100%		No					6/8/2022 1:56 PM	6/27/2022 11:30 AM
2022 Fall	No		0D			WIGI-Child	100%		No			\$2174.25		5/11/2022 11:05 AM	6/25/2022 2:30 AM
2022 Fall	No		0D			WIGI-Child	100%		No			\$2180.25		6/20/2022 8:57 AM	6/23/2022 2:30 AM
2022 Summer	Yes		5A 100%	33-Veteran	100%		0%		No					6/16/2022 1:21 PM	6/16/2022 1:22 PM
2022 Fall	Yes		5A/0A 100%	33-Veteran	100%	WIGI-Veteran	0%	Yes	No					6/1/2022 3:21 PM	6/15/2022 12:19 PM
2022 Summer	Yes		0D			WIGI-Child	100%		No			\$869.70		6/14/2022 11:30 AM	6/15/2022 2:15 AM
2022 Summer	Yes						0%		31	33041560				5/3/2022 9:14 AM	6/9/2022 1:50 PM
2022 Fall	No		0D			WIGI-Child	100%		No					5/9/2022 11:19 AM	6/7/2022 1:58 PM
2022 Summer	Yes		5A 100%	33-Veteran	100%		0%		No					6/1/2022 1:47 PM	6/7/2022 1:32 PM
2022 Spring	Yes	389064452	5A 100%	33-Veteran	100%		0%	Yes	No					2/28/2022 9:15 AM	6/7/2022 2:00 AM
2022 Summer	Yes		5A 70%	33-Veteran	70%		0%		No					6/6/2022	6/6/2022

Cashier's View

Filter

No Filter

Excel

Since Yesterday: 0

View Benefits Removed

ID	Term	WIGI Status	WIGI %	WIGI Program & Material Fees	Adjusted -WIGI Program & Material Fees	Supplemental	Added	Modified
003053288	2022 Fall	WIGI-Veteran	0%			Yes	6/28/2022 3:27 PM	6/28/2022 3:27 PM
002698536	2022 Fall	WIGI-Veteran	100%	\$1763.40	\$1763.40	Yes	6/27/2022 2:15 PM	6/28/2022 1:08 PM
003050653	2022 Fall	WIGI-Child	100%				6/8/2022 11:15 AM	6/27/2022 1:44 PM
003033963	2022 Summer		0%				4/13/2022 12:53 PM	4/13/2022 12:59 PM
003053200	2022 Summer	WIGI-Child	100%				6/8/2022 11:56 AM	6/27/2022 11:30 AM
003048407	2022 Fall	WIGI-Child	100%	\$2174.25	\$2174.25		6/17/2022 11:05 AM	6/25/2022 2:30 AM
003025957	2022 Fall	WIGI-Child	100%	\$2180.25	\$2180.25		6/20/2022 8:57 AM	6/23/2022 2:30 AM
003023518	2022 Summer		0%	\$1322.55			6/16/2022 1:21 PM	6/16/2022 1:22 PM
003052956	2022 Fall	WIGI-Veteran	0%			Yes	6/1/2022 3:21 PM	6/15/2022 12:19 PM
003038725	2022 Summer	WIGI-Child	100%	\$869.70	\$869.70		6/14/2022 11:30 AM	6/15/2022 2:15 AM
003027951	2022 Summer		0%				5/3/2022 9:14 AM	5/3/2022 9:14 AM
003039127	2022 Fall	WIGI-Child	100%				5/9/2022 11:19 AM	6/7/2022 1:58 PM
003047878	2022 Summer		0%	\$2361.75			6/1/2022 1:47 PM	6/7/2022 1:32 PM
002776537	2022 Spring		0%	\$427.50		Yes	2/28/2022 9:15 AM	6/7/2022 2:00 AM

Financial Aid's View

Veterans

Term:

No Filter



Certified:

No Filter



CPL Status:

No Filter



Cashier/Financial Aid:

No Filter



Ineligible GPA:

No Filter



33 Status:

No Filter



WIGI Status:

No Filter



Supplemental:

No Filter



31 Status:

No Filter



30 Status:

No Filter



35 Status:

No Filter



1606 Status:

No Filter



Export to Excel

**App can filter and
create a variety of
reports**

Take Aways

- **The app allowed us to work smarter not harder during COVID**
- **Reduction in duplication of effort across all departments**
- **Able to track from term-to-term benefits made it much easier to assist returning students**
- **Instant information sharing that's secure**
- **Modification tracking and notes improved communication between departments**
- **Assisted us in adding student detail on benefits to our CRM and import into our student information system**