2022 WACRAO Annual Conference Sessions

--- Thursday (TH), November 03 ---

TH Time Block 1:   8:00 a.m. – 8: 50 a.m.

TH 1.1:   AACRAO 101: Getting to Know AACRAO

Relevant Audience: Both Admissions & Registrars
WACRAO Standing Committee: Professional Development Committee

Our AACRAO representative will speak on the basics about AACRAO: ways to become involved, resources AACRAO provides its members, etc. A group of WACRAO members who have been involved in the national organization will also speak about their experiences.

Julia Pomerenk, University Registrar and Associate Vice President for Student Services and Enrollment Management, University of Oregon
Beth Warner, Associate University Registrar for Student Services, UW-Madison
Will Lipske, Associate University Registrar for Student Services, UW-Madison
Katie Block, Assistant Registrar, UW-Madison
Aaron Apel, Assistant University Registrar for Enrollment & Residency, UW-Madison
Michelle Kelley, Registrar, Blackhawk Technical College

TH 1.2:   Discussing the Advisement Report Journey

Relevant Audience: Registrars
WACRAO Standing Committee: Records, Registration, and Academic Services Committee

Join us for a roundtable discussion on the Advisement Report, a Journey into Peoplesoft's degree audit system. Pose questions and share your experiences, so that we can all learn more about best practices of AAR coding.

Jessica Palmer, Degree Audit & Curriculum Systems Manager, UW-La Crosse

TH 1.3:   Query 201: Intermediate Querying
Relevant Audience: Both Admissions & Registrars
WACRAO Standing Committee: Records, Registration, and Academic Services Committee

Do you need data to make a decision? Do you need data to make a difference? This session will review basic querying principles and then build toward more advanced techniques, including prompts, expressions, and subqueries. Examples will primarily come from PS Query (PeopleSoft Campus Solutions).

Joey Bohl, Associate Director of Admissions, UW-Eau Claire
Josh Lind, University Registrar, UW-Stout

TH 1.4:   Reviewing International Applications: Tips, Tricks, and Resources
Relevant Audience: Admissions
WACRAO Standing Committee: Joint/Other

Stressed about reviewing an application from a "Foreigner"? Dont "Rush" to conclusions! Learning how to evaluate international records and credentials is a "Journey". So, "Kiss" your "Tears for Fears" goodbye and attend this session. You'll feel like a "Survivor" and you'll be ready for the "Culture Club" of international applications coming your way!

Heather Pearson, International Articulations & Admissions Coordinator, UW-La Crosse

TH 1.5:   Strategies for Outreach & Recruitment in Rural Wisconsin
Relevant Audience: Admissions
WACRAO Standing Committee: Admissions and Enrollment Management Committee

How do rural communities across the state fit into your institution's diversification goals? Why is it important to include our rural communities in our student bodies? We all have our mature markets and our feeder schools, where we know how to best connect with our prospective first-year applicants. What happens to our strategies when we shift to markets that are less likely to think of us first, and perhaps not thinking of a four-year degree at all? Join us for a panel discussion of how several institutions have adapted 'tried & true' recruitment strategies to meet rural Wisconsin communities and their prospective students where they are.

Emilie Dickson - Moderator, Associate Director, Outreach & Recruitment, UW-Madison
Patrick Correia-Harker, Assistant Director of National Recruitment, Marquette University
Jeremy Nere, Senior Enrollment Officer, UW-Superior
Michael Rutkowski, Wisconsin & Minnesota Recruitment Manager, UW-Madison
Corey Sjoquist, Assistant Vice Chancellor for Admissions & Recruitment, UW-La Crosse

TH 1.6: Using the CourseLeaf Suite of Tools to Support the Success of Campus Partners Through Communication

Relevant Audience: Registrars
WACRAO Standing Committee: Joint/Other

Join us to learn how the University of Wisconsin-Madison uses the CourseLeaf suite of tools to streamline courses and programs/structures proposal processes, update downstream systems (such as Guide, the course catalog, and uAchieve, our degree audit reporting software), create a single source of truth, and provide accurate, up-to-date communication to campus partners.

Jess Baran, Course Specialist, UW-Madison
Jen Brown, Institutional Curricular Management Specialist, UW-Madison
Sara Arnsdorf, Degree Audit Endcoding Specialist, UW-Madison

TH Time Block 2: 9:05 a.m. – 9:55 a.m.

TH 2.1: All Things Credit for Prior Learning

Relevant Audience: Both Admissions & Registrars
WACRAO Standing Committee: Admissions and Enrollment Management Committee

Panel discussion around topics for Credit for Prior Learning and best practices.

Rachel Aldrich, Functional Analyst - Credit for Prior Learning, Fox Valley Technical College
Erica Harwell, Admissions Advisor, UW-Milwaukee
Chris Head, Assistant Registrar, Transfer Services, UW-Milwaukee
Rosland Briggs-Gammon, Director of Academic Programs & Excellence Initiatives, Alverno College

TH 2.2: Excel Tips & Tricks

Relevant Audience: Both Admissions & Registrars
WACRAO Standing Committee: Information Technology and Research Committee

Learn tips and tricks to increase your efficiency using Excel. Topics will range from how to sort and filter, using keyboard shortcuts and functions and formulas to quickly interpret your data. Have items you'd like us to cover? Enter them here: https://www.surveymonkey.com/r/L595XMN. Survey responses appreciated by 10/19/2022.

Emilie Bailkey, Student Services Campus Solutions Coordinator, Northwood Technical College
Eric MacKay, Assistant Registrar for Degree Audit and Academic Programs, UW-Madison

TH 2.3:   Office Ergonomics: Considerations for Your Remote Workspace

Relevant Audience: Both Admissions & Registrars
WACRAO Standing Committee: Professional Development Committee

A comfortable workspace can help you feel your best. Learn how to set up your workspace to be ergonomically correct and avoid/reduce physical strain.

Sallie M. Scovill, Professor - Health Promotion and Wellness, Coordinator - UW-Stevens Point Employee Wellness, UW-Stevens Point

TH 2.4:   Supporting Students in Distress

Relevant Audience: Both Admissions & Registrars
WACRAO Standing Committee: External Relations Committee

Assistant Director of University Counseling Services at UW-Platteville will be sharing up-to-date information on student experiences with mental health and how they have been affected by COVID. Listen and engage with ways to support students in distress and to help build campus wellness.

Teresa Miller, LCSW, Assistant Director of University Counseling Services, UW-Platteville

TH 2.5:   Update on Legal Developments

Relevant Audience: Both Admissions & Registrars
WACRAO Standing Committee: External Relations Committee

A number of important decisions and laws have been made and passed in the most recent few years. Attorneys Matt Lind and Anne Bilder will present on the most salient legal issues for admissions and registrars, including recent case law regarding the First Amendment, sex discrimination, and records.

Matt Lind, Senior UW System Legal Counsel, UW System Administration
Anne Bilder, Senior University Legal Counsel, UW-Madison

TH 2.6:   Who's Crying Now: A FERPA Introduction

Relevant Audience: Both Admissions & Registrars
WACRAO Standing Committee: Records, Registration, and Academic Services Committee

Are you new to the wonderful world of student records and wondering just what this FERPA business is all about? Have you been given the task of educating your campus about student privacy and need to create something from the ground up? Do you just want to brush up a little on your FERPA skills before the next FERPA session on Friday? If you answered yes to any -- or all -- of these questions, this session is for you! This interactive session will help you understand the basics of FERPA and give you the tools needed to help your campus remain compliant with this important law. Who's crying about student privacy now? It won't be you!

Alexander Frain, Associate Registrar, Compliance, Marquette University

TH Time Block 3:   10:15 a.m. – 10:45 a.m.

<u>Vendor Sessions</u>

TH 3.1:   A Success Story: How Curricular Management Software is Making a Difference for UW-Green Bay

Relevant Audience: Both Admissions & Registrars

Everyone loves a great success story, especially when it means improving critical curricular management processes and, ultimately, positively impacting students! Join Dan Vande Yacht, Registrar at the University of Wisconsin-Green Bay and Sean Moore, Senior Manager of Client Success at CourseLeaf to learn how UWGB is using CourseLeaf to streamline catalog, curriculum governance, and section scheduling processes on campus. Huge gains in transparency and efficiency of processes have made a significant impact on the ability of the Registrar's Office to meet their objectives and serve their students. Stop by to hear this great success story!

Sean Moore, Senior Manager of Client Success, CourseLeaf
Dan Vande Yacht, Registrar, UW-Green Bay

TH 3.2:   Paradigm Diplomas, Done Right: A Comprehensive Credentialing Solution

Relevant Audience: Registrars

Paradigm – The complete Online Platform: 30+ Years' Experience. Diplomas, Certificates, Covers, Digital & More. Speed (up to 24-hour turnaround). Accuracy. Quality. DirectShipTM. MyReOrderTM. MyHoldTM. Phenomenal Customer Service! Scalable CLR. When integrity matters, make the Paradigm shift.

Elizabeth Kunde, Director of Public Relations, Paradigm Corp.

TH 3.3:   Focused Approach Converts Hard-to-Reach Students to Register Using WCTS Grant

Relevant Audience: Both Admissions & Registrars

Fox Valley Technical College decided to augment their student outreach in partnership with Motimatic. With this collaboration, FVTC was able to reach these stopped-out students in a risk-free, pay-for-results scenario. Motimatic applied behavioral science-backed strategies and proven expertise in reaching populations just like FVTC's struggling stop-outs. As a result of the work together, FVTC generated 178 student registrations over 33 days and saw a 3x ROI.

Haley Johnson, Regional Vice President Education Solutions, Motimatic
Lisa Schmid, Director of Enrollment Management, Fox Valley Technical College

TH Time Block 4:   11:00 a.m. – 11:50 a.m.

TH 4.1:   Mental Health for Higher Education Professionals: How to be helpful with unwell staff and colleagues

Relevant Audience: Both Admissions & Registrars
WACRAO Standing Committee: Professional Development Committee

In this talk, we will discuss broadly how mental health works, how perspective influences one's moods and wellness, and strategies for being helpful with those we care about. We will cover developing trends in mental health, especially where they concern stressful workplaces and changing aspects of our society, including social media use and its relationship to emotional wellness. We will discuss how to recognize and respond to different levels of apparent risk, including high risk situations.

Jason J. Siewert, Ph.D., Licensed Psychologist, Education/Prevention Coordinator, Counseling Center, UW-Stevens Point

TH 4.2:   New VA Risk-Based Survey (Audits)

Relevant Audience: Registrars
WACRAO Standing Committee: Military Connected Services Committee

New federal law has created a more intensive VA audit for colleges and universities. This Risk-Based Survey audit is being implemented this federal fiscal year by all State Approving Agencies. This session will discuss the regulations and procedures that include new document requirements for advertising, classroom observation, financials, and student records. We will also discuss the changing role of the School Certifying Official (SCO) that student record directors and supervisors need to be aware of to complete this audit.

Larry Graves, State Approving Agency, Wisconsin State Approving Agency
Andrew Martin, State Approving Agency, Wisconsin State Approving Agency

TH 4.3:   Save Time, Money, and Your Team with Project Portfolio Management

Relevant Audience: Registrars
WACRAO Standing Committee: Information Technology and Research Committee

Do you have a list of things to do but not enough time, money, or team members to get those things done? Are you and your colleagues feeling burned out from a long list of tasks and requests in a world where everything seems important and everything seems urgent? We at the University of Wisconsin-Madison's Office of the Registrar felt that way after a multi-year, all-hands-on-deck project, so we decided to use project portfolio management to sort through our long list of to-dos. Come to this session to learn about how these strategies helped us tackle tasks and projects, increase efficiency and output, save and maximize budget, and retain and engage employees, even during a global pandemic.

Katie Free, Assistant Director of Projects and Development, UW-Madison

TH 4.4: Start Believing in Activity Guides - How UW Oshkosh implemented Activity Guides for Registration Information & Student Financial Agreements

Relevant Audience: Both Admissions & Registrars
WACRAO Standing Committee: Records, Registration, and Academic Services Committee

To solve the problem of students keeping their registration/contact information up to date and to require students to accept a financial agreement, UW Oshkosh implemented the use of activity guides in Fall 2021. In this session we will show how the setup and implementation of an activity guide worked for UW Oshkosh, how we utilize the activity guide with a registration hold, and lessons learned since implementation.

Jennifer Bonack, Associate Registrar, UW Oshkosh
Rachel Grose, Bursar, UW-Green Bay

TH 4.5: The Politics and Process of Queer Identification in Strategic Enrollment

Relevant Audience: Both Admissions & Registrars
WACRAO Standing Committee: Joint/Other

The intention of this interactive presentation is to provide attendees a technical blueprint for the creation of data fields allowing students to self-identify their gender identity and sexual orientation in campus administrative systems, while also helping administrators think through the politics of queer identification within higher education (including confidentiality concerns, student communication, and identity selection.

Dr. Christopher Jorgenson, Executive Director of Equity, Inclusion, and Leadership, UW-Eau Claire
Joey Bohl, Associate Director of Admissions, UW-Eau Claire

TH 4.6: Women Who Build: How to Create a Strong Team (and why women tend to be better at it)

Relevant Audience: Both Admissions & Registrars
WACRAO Standing Committee: Admissions and Enrollment Management Committee

"I can promise you that women working together -linked, informed and educated- can bring peace and prosperity to this forsaken planet." -Isabel Allende

Building a successful, high-performing, and happy team is a nuanced art. Luckily, you have all the tools you need at your fingertips: they're found in people you are leading. Learn how to integrate the strengths – and weaknesses – of your staff into the strategy for meeting team goals while boosting morale in the process. You'll walk away with simple practices you can incorporate into team or personal professional development.

All genders welcome.

Katie Miota, Founder, Ms. Coaching, Ms. Coaching LLC

TH Time Block 5:   2:00 p.m. – 2:30 p.m.

Vendor Sessions

TH 5.1:   What Modern Degree Management Can Do for You and Your Students
Relevant Audience: Registrars

We empathize – keeping up with the needs and expectations of today's students, while managing changing curriculum, stacked degrees, co-curriculars, and dual enrollments – is hard. Come see how and why your peers are leveraging Stellic to revolutionize the student experience. We'll cover how institutions are empowering students to plan ahead while helping the Registrar's Office easily track academic progress, accelerate processes like degree clearance, and leverage real-time data to ensure students are set up for long-term success.

Joe Jolesch, Regional Partnerships Director, Stellic

TH 5.2:   Attracting Students in a Digital World
Relevant Audience: Both Admissions & Registrars

Learn how digital and variable on-demand print solutions can help you reach the potential students you want to reach. All while managing your print budget. From targeted mailers to event materials to eye catching 'giveaways' DigiCOPY has you covered!

Paul Otero, Vice President of Corporate Sales, DigiCOPY

TH 5.3:   Leveraging Transferology to Support Student Success and Transfer Initiatives in Wisconsin
Relevant Audience: Both Admissions & Registrars

In 2020, the University of Wisconsin System and the Wisconsin Technical College System implemented Transferology. Several private institutions also belong to the network. Join us to see how over the last two and a half years, Transferology allowed students in and around Wisconsin to see how their courses will transfer, apply toward a degree (for schools who integrate their degree audit), and view transfer pathways, programs, school profiles, and more. We'll also discuss as a group the functions of several Lab reports, transfer pathways, and recruitment pieces.

Shelly Jackson, Product Solutions Specialist, CollegeSource

TH Time Block 6:   2:50 p.m. – 3:40 p.m.

TH 6.1:   Advising, Registration and Orientation: Oh my!
Relevant Audience: Both Admissions & Registrars
WACRAO Standing Committee: Admissions and Enrollment Management Committee

Parent Program and Orientations: New Practices! Attend this joint session to learn about student and parent orientations offered at UW Oshkosh and Madison College! Topics include the growth and changes through COVID, growing a new department and staff and current/new practices. Learn what new student and family programs are offered through UW Oshkosh's Titan Takoff program, and Madison College's Advising & Registration (AR) sessions, where newly admitted program (matriculated) students become familiar with the technology they use as a student, meet with an Academic Advisor, receive hands-on assistance to enroll in classes and obtain their student ID card. There will be time for Q&A at the end of the presentations!

Alicia Stuedemann, Associate Director of New Student and Family Programs, UW Oshkosh
Laurie Beardsley, Associate Registrar, Madison College
Logan Xiong, Advising & Registration Lead, Madison College

TH 6.2:   Gettin' Close to an Overload? Be Good to Yourself
Relevant Audience: Both Admissions & Registrars
WACRAO Standing Committee: Professional Development Committee

This session will define burnout, passion fatigue, and depression/anxiety, and discuss what to do if you suspect you might be experiencing one or more of these.

Bobbie Jean S. Huerth, Director of Enrollment Management, Madison Country Day School

TH 6.3:   Is It Weird in Here, or Is It Just Me? Redux
Relevant Audience: Both Admissions & Registrars
WACRAO Standing Committee: Admissions and Enrollment Management Committee

COVID took a toll on us all. It is time to relax and do something for yourself (not a leap for those of us in Admissions). Forget about FERPA, tell Salesforce and Slate to scram, bid adieu to application processing best practices, au revoir to room scheduling, WTF? to Work Day, bye-bye to Banner and peace out to PeopleSoft. Join me, and a few of my dear friends, to test your movie/TV knowledge and your music trivia skill in this revamped version of a popular session from when I was still in my 40's.

Paul Gedlinske, Director of Admissions, UW Oshkosh

TH 6.4:   The Journey to Parchment
Relevant Audience: Registrars
WACRAO Standing Committee: Information Technology and Research Committee

Has it been a Journey for you to transition your transcript services from the Credentials platform to Parchment? Are you Faithfully a longstanding Parchment client but you are now upgrading to their new transcript services platform? Whether you are in the midst of the Parchment upgrade, just beginning the process, or wrapping up and stabilizing from the upgrade; Don't Stop Believing, this session may be for you. Join us for a conversation about several schools' experiences upgrading to Parchment; how it's going, how it went, what we learned, what went well, what was a challenge, and how we utilize Parchment transcript services.

Katie Block, Assistant Registrar, UW-Madison
Angi Long, Registrar, Lawrence University
Jess Schwartz, Registrar, Chippewa Valley Technical College
Dan Vande Yacht, Registrar, UW-Green Bay

TH 6.5:   Transfer Tools and Transparency: Supporting Students On Their Journey
Relevant Audience: Both Admissions & Registrars
WACRAO Standing Committee: Admissions and Enrollment Management Committee

Transfer students on their academic journey rely heavily on institutions for proper guidance. Join us as we share how Marquette University assists students in overcoming barriers to a successful transfer experience. This joint presentation by Admissions and the Office of the Registrar will provide insight into our policy updates, transfer processes, and recruitment materials being used to better inform students.

Margo Leone, Assistant Director of Transfer Admissions, Marquette University
Ritu Sachdev, Associate Registrar, Marquette University

TH 6.6:   Transition of Student Information System
Relevant Audience: Both Admissions & Registrars
WACRAO Standing Committee: Information Technology and Research Committee

Going through or recently underwent a transition of your Student Information System? In this roundtable discussion, we'll be set up by the solution you're moving to or have recently moved to so you can ask your colleagues all your burning questions (Anthology, Banner, PeopleSoft Cloud, WorkDay). Topics may include how colleges are meeting the demands of various business processes and regulation requirements (such as state reporting), enrollment reporting, tracking and building reports for administrative needs and more.

Emilie Bailkey, Student Services Campus Solutions Coordinator, Northwood Technical College

FR Time Block 1:   8:00 a.m. – 8:45 a.m.

Roundtable Discussions

FR 1.1:   Roundtable 1: International Recruitment & Admission

Recruiting, admitting, and enrolling international students changed dramatically during the pandemic. Join this roundtable discussion to share your observations and learn from each other.

Heather Pearson - Moderator, International Articulations & Admissions Coordinator, UW-La Crosse

FR 1.2:   Roundtable 2: Student Information Systems

Each campus has one. Everyone uses it a little differently. Join this roundtable discussion to share the current status of your student information system, future plans on your campus, and learn from each other.

Joey Bohl - Moderator, Associate Director of Admissions, UW-Eau Claire

FR 1.3:   Roundtable 3: Regional & National Accreditation

Credit has been earned. Will it transfer? Regional and national accreditation continues to be an interesting topic for Admissions and Registrar offices. Join this roundtable discussion to share your observations, how your campus considers accreditation, and learn from each other.

Scott Johns - Moderator, Associate Director of Admissions, UW-La Crosse
Leanne Vigue - Moderator, Registrar, UW-La Crosse

FR 1.4:   Roundtable 4: U.S. Supreme Court & Admissions

The U.S. Supreme Court is scheduled to hear arguments in two cases involving race-conscious admissions on October 31. How will your campus address the Court's decision in 2023? Join this roundtable discussion to share your observations, consider the necessary campus conversations, and learn from each other.

Matt Lind - Moderator, Senior UW System Legal Counsel, UW System Administration

FR Time Block 2:   9:00 a.m. – 9:50 a.m.

FR 2.1:   CRM - Under the Hood
Relevant Audience: Both Admissions & Registrars
WACRAO Standing Committee: Information Technology and Research Committee

CRM "under the hood" is like a car show where people shine up their rides and let people take a look under the hood while the owners talk about all their features.   Four representatives from different schools and different areas will talk about their CRM for about 5-7 minutes (what is their CRM, features, benefits/challenges, etc), and then do a QA session where audience members with a CRM can ask questions and provide solutions or those shopping for a CRM (either new or a replacement) can connect up. The session would be geared towards those who have a curiosity about CRMs: either they want to learn more about how the different features or best practices of various CRMs and those who have no CRM experience/limited CRM experience and want to know more in general.

Mike Gallagher - Moderator, Assistant Director of Admissions - Operations, UW-Green Bay
Drew Kopitzke, Admissions Counselor, UW Oshkosh
Ashleigh Zarling, Director of Operations and Systems Analyst, Marquette University
Christa Lenz, Recruitment Technology Manager, UW-Eau Claire
Anna Dunn, Credit Evaluation Specialist, UW-Madison

FR 2.2:   Dual Credit Classes, Helping Wisconsin Students Believe They Can....
Relevant Audience: Both Admissions & Registrars
WACRAO Standing Committee: Records, Registration, and Academic Services Committee

The "They Can" then becomes:
1. Succeed in college
2. Decrease cost of degrees
3. Decrease time to degree
4. Make themselves more marketable by adding more credentials or majors/minors
5. Find time, due to credits in hand, for more internships and/or study abroad.

John Dobyns, Outreach Program Director, CAPP, UW Oshkosh
Melissa Earnest, Dual Credit Specialist, Gateway Technical College

FR 2.3: Make Meetings More Meaningful & Memorable: Applying Priya Parker's The Art of Gathering

Relevant Audience: Both Admissions & Registrars
WACRAO Standing Committee: Access, Diversity, and Equity Committee

Let's make meetings more meaningful and memorable. Let's learn from Priya Parker's book, The Art of gathering: How We Meet and Why It Matters. Together, we can transform our time together, so that we feel that we've invested in invigorating time, rather than spent time that's been wasted. Come learn how to create meetings that are more meaningful and memorable. Come learn how to ask "why are we really meeting?" Come learn how to create space that welcomes our appropriate, authentic selves. Come learn how to host a meeting, to protect, equalize and connect those in your meeting. Come learn who to include (and exclude), how to set expectations, and how to conclude your meetings. Come learn how to cause good controversy, with care.

Julia Pomerenk, University Registrar and Associate Vice President for Student Services and Enrollment Management, University of Oregon

FR 2.4: Navigating Difficult Conversations to Support Your Journey

Relevant Audience: Both Admissions & Registrars
WACRAO Standing Committee: Professional Development Committee

Learn some best practice techniques to effectively navigate conflict with colleagues (and others) to support your journey professionally and personally.

Lisa Schaufenbuel, Associate Director of Human Resources PHR, SHRM-CP, certified facilitator and instructional designer, UWSP alum, and a Masters degree in Organizational Change Leadership from UW-Platteville, UW-Stevens Point

FR 2.5: So You Think You Can't Be A Leader? Let's Talk About That!

Relevant Audience: Both Admissions & Registrars
WACRAO Standing Committee: Professional Development Committee

Have you ever thought that someday you'd maybe want to be the leader of an office, but fear you're not the 'leadership type'? If you've had this thought but can't get the idea out of your head, come to this session to learn that leadership is not out of your reach! The session will discuss different definitions of leadership, the differences between leadership and management, and also discuss the psychological barriers to becoming a leader and how to overcome those barriers.

Michelle Kelley, Registrar, Blackhawk Technical College

FR 2.6: Some will win, some will lose, some are born to sing the blues: Immigration Law Updates for International Students

Relevant Audience: Both Admissions & Registrars
WACRAO Standing Committee: External Relations Committee

Sarah Peterson from SPS Immigration will provide information and updates about many hot topics in immigration law and higher education, including: Student Relief Program, EAD Premium Processing, EAD Auto-Extensions, STEM Updates, Consular Processing Times, DACA Updates. There will be time for a Q&A at the end, so please bring questions!

Sarah Peterson, Principal Attorney, SPS Immigration

FR Time Block 3: 10:05 a.m. – 10:55 a.m.

FR 3.1: Don't Stop Believing in START-ing the first semester with awesome schedules!

Relevant Audience: Both Admissions & Registrars
WACRAO Standing Committee: Records, Registration, and Academic Services Committee

Students waiting,/ up and down the academic halls,/ their shadows searching on START days,/ Schedules, people!/ Livin' to find the right classes/ Hiding, somewhere in Planner. But those students won't be waiting if they get the right pre-registered courses ahead of time. Prerequisites, placement scores, conflicts with athletics, music, and other responsibilities, and most especially, having enough seats in the right classes - the struggle is real. At the University of Wisconsin-La Crosse, our START (STudent Advising Registration and Transition) program brings together many areas of campus to get first years off on the right footing. The Records and Registration Office plays a vital part by organizing a pre-registration process to place students in a certain number of credits (core courses) before they arrive on campus for their START day. Also, before, during, and after START, the office controls capacities and provides registration and enrollment management support, including planning around missing scores and transfer/AP credit and spreading available seats across all 9-10 days of the event. Come hear a breakdown of how the magic happens!

Heidi Hudson, Scheduling & Registration Coordinator, UW-La Crosse
Janelle Nelson, Catalog and Curriculum Coordinator, UW-La Crosse

FR 3.2:   Effectively Managing Hybrid/Remote Teams

Relevant Audience: Both Admissions & Registrars
WACRAO Standing Committee: Professional Development Committee

Many organizations are shifting to a remote or hybrid workforce structure. The COVID-19 pandemic forced some of this change and has proven that remote or hybrid teams are in fact possible and widely effective when done right. This session will address the challenges and opportunities that remote teams face, addressing what leaders must do to effectively lead a remote team. This session will include practical, real-world lessons you need to tackle these major changes head-on.

Shawn Belling, Chief Information Officer - Author of "Remotely Possible: Strategic Lessons and Tactical Best Practices for Remote Work", Madison College

FR 3.3:   Granting Credit for Indigenous Ways of Knowing

Relevant Audience: Both Admissions & Registrars
WACRAO Standing Committee: Records, Registration, and Academic Services Committee

Many Indigenous students and communities may have a deep mis-trust of educational institutions. Come to this session to learn how Nicolet College, with funding from the Lumina Foundation, developed Indigenous curriculum and pathways to grant credit for prior learning to honor the many ways of knowing our Indigenous students often bring with them when they enter higher education.

Laura Wind-Norton, Associate Vice President of Academic Services, Nicolet College
Leanne Vigue, Registrar, UW-La Crosse

FR 3.4:   Just a small town girl: an Immigration Attorney Potpourri

Relevant Audience: Both Admissions & Registrars
WACRAO Standing Committee: External Relations Committee

Attendees can enjoy a small group conversation regarding all things immigration. Please bring topics you would like to discuss! If no one has any topics, Sarah will expand on her previous session (Some will win, some will lose, some are born to sing the blues: Immigration Law Updates for International Students).

Sarah Peterson, Principal Attorney, SPS Immigration

FR 3.5:   The Party's [Not] Over - Advanced FERPA

Relevant Audience: Both Admissions & Registrars
WACRAO Standing Committee: Records, Registration, and Academic Services Committee

This session is for anyone that attended FERPA 101, or folks that already have the basics of the Family Educational Rights & Privacy Act *Faithfully* committed to memory. Join Alex Frain and Lauren Gaecke to discuss scenarios where FERPA may come into play. Don't miss this interactive and informative session!

Alex Frain, Associate Registrar, Compliance, Marquette University
Lauren Gaecke, Registrar, St. Norbert College

FR 3.6:   Our Slate Journey: Successes & Challenges of Application Review in Slate

Relevant Audience: Admissions
WACRAO Standing Committee: Admissions and Enrollment Management Committee

Join us for a session where you will learn about our transition and lessons learned regarding Application Review in Slate implementation Year 1. We will walk you through the life of our application in Slate from point of submission to decision release, including workflow, data entry, communications, residency and more! Please note: this session will not focus on the technical components of data transfer from Slate to PeopleSoft, however we are happy to discuss that outside the session!

Ashley Maitland, Assistant Director of Operations, UW-Milwaukee
Lauren Thate, Student Services Coordinator, UW-Milwaukee